

SXCS/BP-18

Student Support

1. Title of the Best Practice

Student Support

2. The Context

Student support programs are designed to support the transition and engagement of students and their families to the academic, cultural, and social environment of the institution and to initiate the process of higher learning.

3. Objectives of the Practice

Objectives of this practice are:

- To conduct student orientation programs
- To provide support in the form of mentorship and counselling so that the students can adjust to the new environment
- To conduct industry relevant workshops and guest lectures
- To conduct Bridge Course and Remedial Classes

4. The Practice

The institution throughout the academic year conducts Holistic Development Programmes to ensure that the students develop on a personal as well as on a professional level. This is facilitated through Mentorship Programs, Parent Teacher Association, Staff Performance, Evaluation Report, an efficient Campus Ministry, Bridge Course and Remedial Classes Training and Placement Cell, Career Counselling, Sexual Harassment Prevention & Redressal Cell, Equal Opportunity Cell, Grievance Cell, Scholarships, the Anti Ragging Cell.

5. Advantages

- Maintaining transparency of the academic, cultural, and social environment of the institution.
- Improves student feedback and performance in the college

6. Challenges

- Handling highly sensitive matters with great discretion
- Keeping the sessions conducted with students confidential

7. Evidences of Success

- Improved student feedback over the past few years
- Increased level of student placements through the placement cell
- Extremely efficient student mentoring and counselling system

8. Resources Required

- Professional counsellors available on campus
- Able mentors who can guide and support the students to achieve their goals
- Expert representatives for each student support cell to handle matters with great sensitivity and discretion